

# LIVE ARTS HANDY TECH GUIDE

## How to Watch

Live Arts will be streaming events on the Live Arts Theater YouTube channel, which can be enjoyed live or watched later at your convenience. We will also have an archive of events on our website ([livearts.org](http://livearts.org)) and the Live Arts Facebook page ([facebook.com/livearts/videos](https://facebook.com/livearts/videos)). Head to the “Watch Online!” tab for direct links.

## Streaming on Your Computer or Phone

If you want to enjoy our content on your computer or phone, please visit our YouTube channel at the scheduled time of the event and click on the video. Make sure to click the “Subscribe” button on our YouTube channel to be notified of new videos and livestreams!

## Direct Connection From Your Computer

If you want to enjoy our content on your TV, you can connect your computer directly via the HDMI port. Most non-Mac Laptops have an HDMI port. Mac users can use a Mini DisplayPort to HDMI dongle (or adapter cord) to connect an HDMI cord. See HDMI Index for photos.

## Streaming on Your TV

If your SmartTV has a web browser or YouTube app, you can use those to access YouTube Live videos. There are also a variety of streaming devices, like AppleTV, that you can use to watch our content on your TV. These devices usually allow you to connect your phone, computer, or tablet wirelessly, but may require a physical cord. Please see help and support for your specific device if you are having trouble connecting.

## Troubleshooting

- Buffering/Poor Quality: If your stream is pixelated or breaking up, please check that all other devices, like phones not being used to view the stream, have been disconnected from the internet. The more devices using the broadband, the slower it will be. If you are connecting by a physical cord, please check all connections and reboot all devices.
- No Audio: If your streaming quality is as it should be but you are not hearing any audio, look for the speaker icon in the bottom left corner of the video window. If that icon has a slash through it, then the video is muted. Click on the speaker icon to unmute it.
- Other: If you need further information or personalized assistance please contact us at [techsupport@livearts.org](mailto:techsupport@livearts.org) and we'll be happy to help!



## HDMI PHOTO INDEX



### HDMI Port

Connect your computer to your TV using this port. It will look the same on both devices. If you do not have this port on your computer, see HDMI Adapter and HDMI Dongle.



### HDMI Cable

This cable will have an HDMI plug on both ends. This will allow you to connect your computer to your TV. Once the two devices are connected, you will need to select "HDMI" as the source on your TV.



### HDMI Adapter Cable (Mac)

This cable has an HDMI plug on one end (for your TV) and a Mini Displayport on the other end (for your Mac). This will allow you to connect your Mac to your TV without a Dongle (see below). This would be used instead of a standard HDMI cable if you do not have an HDMI port on your computer.



### HDMI Dongle (Mac)

This cable has an HDMI port on one end (for your standard HDMI cable) and a Mini Displayport on the other end (for your Mac). This will allow you to connect your Mac to your TV using a standard HDMI cable.

